



**Xylem and Supply  
Chain Sustainability**

# Introduction to Xylem Sustainability Ambitions and Goals

At Xylem, we define sustainability broadly, as:

Responsible practices that strengthen the environment, global economy and society, creating a safer and more equitable world.

Xylem sustainability starts with our value system and a principles-based approach to doing business. Xylem is a signatory of the United Nations Global Compact which means operating in ways, at a minimum, that meet fundamental responsibilities in the areas of human rights, labor, environment and anti-corruption. Xylem enacts the same values and principles wherever we have a presence, including in our supply chain. As such, Xylem is investing in supplier engagement, capacity building, and incentives to promote continuous improvement. Our goal is to create a shared commitment with our suppliers towards sustainable supply chains.

Xylem is committed to delivering the highest quality products and services to our customers. We recognize that this can only be achieved if we commit to conduct our business in a sustainable and responsible way. We are asking our suppliers to join us in this strategic initiative in which we can work together for a more sustainable future.

## Why EcoVadis

Xylem has selected EcoVadis to simplify collaboration with our trading partners in order to assess sustainability / Corporate Social Responsibility (CSR) performance worldwide.

We rely on EcoVadis' CSR expertise to produce ratings and detailed scorecards that **make it easy** for both of us to understand your CSR performance, and to work together if any improvements are needed.

As an internationally recognized standard, EcoVadis ratings provide **global benchmarks**, which are essential for measuring and improving the performance of our global value chain. The EcoVadis rating is based on an evidence-based assessment, adapted to hundreds of business categories, takes into account relevant industry labels and certifications as well as local laws in 160 countries, and is aligned with global standards like the UN Global Compact.

Best of all, you can **share the results** of the assessment (your scorecard) with multiple customers and save a lot of time and effort.



Download a [sample CSR Scorecard here](#)

# What Are The Benefits Of An EcoVadis Assessment?



Meet Xylem expectations, **efficiently and confidentially**: The EcoVadis Sustainability Rating is adapted to your industry, country and size, and runs on a secure, ISO27001-certified platform. (No more emailing spreadsheets!)



Demonstrate and improve your company's CSR/sustainability performance with an **internationally recognized rating, scorecard**, global benchmarks and feedback to guide improvements, used by more than 60 000 companies.



**Valorize your current work**: The assessment takes into account your relevant certifications (e.g. ISO, industry standards, etc.), labels, policies, procedures and reporting, combined with a 360 degree monitor of news and intelligence.

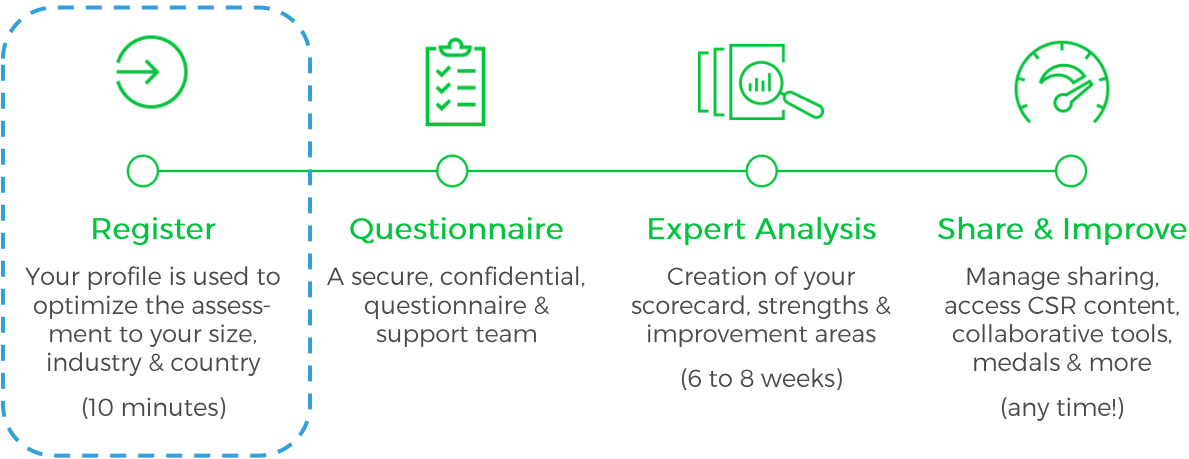


Save time and effort with all your stakeholders: You can **share the results** (your Scorecard) with multiple customers. Optional recognition medals and extended reports let you communicate your sustainability success to the world!

## How It Works And What You Need to Do Next:

The steps to complete your assessment are outlined below. EcoVadis will contact you to help you register and collect your data. They need this to make sure the questionnaire you receive is tailored to your industry sector, size, and country. At the end of the analysis and rating process by EcoVadis' CSR experts, we will both receive the results in the form of a detailed scorecard with actionable, detailed insights on your CSR performance.

You can count on the EcoVadis team to support you every step of the way, in 10 languages at <http://support.ecovadis.com>



**Your next step:** You will receive an email from EcoVadis – please be sure you respond to it and complete the steps that follow.

## Frequently Asked Questions

### Why has my company been selected to participate?

Your company has been identified as a key supply chain partner, and Xylem is counting on your participation in this program. Participation will be a mandatory requirement prior to your company being granted Preferred Supplier status by 2025 during which time your performance results will be integrated into our sourcing process.

### Where do I find support?

EcoVadis provides support in 10 languages. Access the web-based knowledge center and contact options including chat, email, and phone at: <http://support.ecovadis.com>

### Why do I have to pay for this service?

To ensure the confidentiality and control of your data, you must subscribe engage directly with EcoVadis for your assessment. You will also own the results. The annual subscription fee covers: The expert analysis and creation of your sustainability/CSR scorecard with benchmarks, strengths and improvement areas, performed by the EcoVadis sustainability analyst team (one per year); access to the online sustainability/CSR platform where you can manage sharing of your sustainability/CSR scorecard, use the Corrective Action Plan module and all the additional content and tools to support your improvement.

See <https://www.ecovadis.com/plans-pricing/> for more information.

### I am not the person in charge of CSR and sustainability in my company.

In the registration system you can indicate the relevant contact in your company: EcoVadis will contact this person for the assessment. Please also inform your main contact (e.g. buyer).

### Will my information be kept confidential?

Your documents will be kept confidential and will not be shared or distributed without your authorization. Upon completion of the assessment, your rating and scorecard are visible to Xylem. Any future sharing requests will be processed according to EcoVadis Terms and Conditions. You can decline or revoke sharing to any requestor via the EcoVadis platform. If you are eligible for an EcoVadis Recognition medal (where relevant), it may be displayed on the EcoVadis network according to their [Terms and Conditions](#). Please see the [EcoVadis Trust Center](#) to view their certifications and commitments to information security and data privacy.

### How will Xylem use my EcoVadis scores and assessment results?

Xylem will use the rating and scorecard results in many parts of the procurement and business partner engagement process (e.g. new supplier qualification, preferred supplier programs, sustainability audit selection, improvement initiatives, collaboration initiatives, annual sustainability reporting, etc.).

### What technical resources do I need?

No software installation is required: EcoVadis uses a web-based solution delivered on a secure platform, and includes updates and technical support. All you need is an internet connection, and to provide the documentation requested in the questionnaire phase.

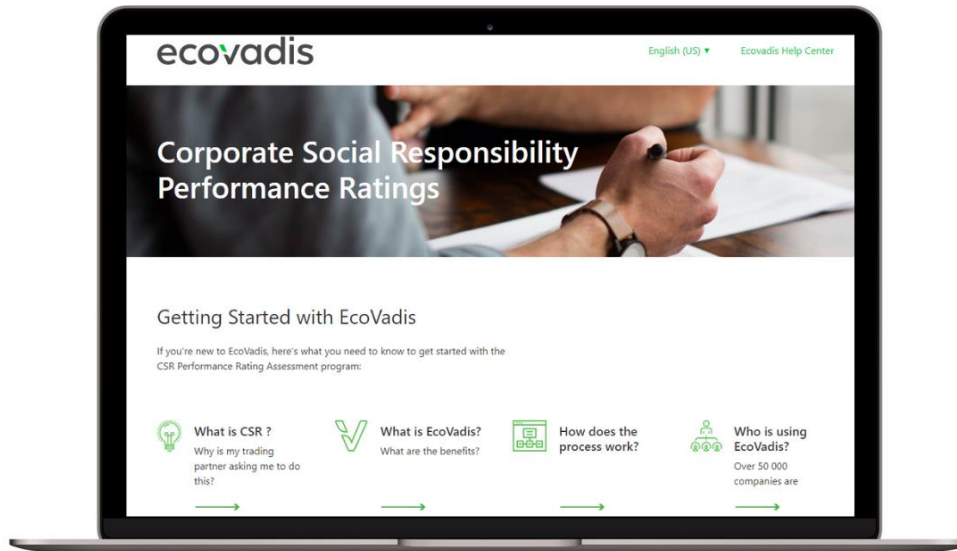
## More Information

### Getting Started With EcoVadis

Watch the overview video, as well as interviews of companies of all sizes on why and how they are using their Sustainability Rating:

<https://resources.ecovadis.com/suppliers-getting-started-with-ecovadis-kit>

Learn more with this online resource guide (available in 10 languages):



Visit <http://help.ecovadis.com/get-started/?l=en> to view the guide

### Help Center

[Help Center, English](#)

[Centre d'aide, français](#)

[Hilfebereich, Deutsche](#)

[Centro de Ayuda, Español \(España\)](#)

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[Help Center, Nederlands](#)