

Onsite services

WATER BOOSTER MAINTENANCE SERVICES



ServiceCare Specialist Services



The Maintenance and Servicing of critical water supply pumps and associated controls at commercial premises, office blocks, schools, hospitals, universities, colleges and private properties is key to the long life and hassle free use of pumping equipment.

The negative impact of equipment failures affects businesses and quality of life and can be prevented by having a planned maintenance regime and service contract in place.

What it is

Xylem's planned maintenance services for water supply boosters provide a regular, cost efficient check of the equipment operation and the sampling of systems for the control of risk of Legionella in line with Health & Safety Executive Guidance HSG274 table 2.1.

How it works

Xylem Water Solutions UK Ltd.'s qualified and experienced staff attend equipment on a pre-planned basis to undertake a series of operational checks and assessments of the equipment. Any defects or recommendations are logged and reported so that remedial actions can be considered. During the visit, optional microbiological sampling of the stored/pumped water can be undertaken and sent for analysis by approved and accredited laboratories. If there are any problems, chlorination and disinfection of the system can be completed.

Why it makes sense

For these systems there are legal obligations to increase protection of consumers from any contamination of clean & drinking water supplies. The regular inspection and sampling offered within the ServiceCare plan ensures any likelihood of problems is minimised and with a sampling service gives demonstrable records that appropriate duty of care is being provided, should it be needed.

Why Xylem ServiceCare

Xylem's Water Booster Maintenance solutions are available on a routine planned basis, offering an economic service and relinquishing the tasks associated with operational maintenance and performance to an assessed, competent partner - allowing the Client's maintenance staff to focus on other areas.

- All work is undertaken to established and audited standards against ISO 9001 & 14001 (Management Systems) and ISO 18001 (Occupational Health & Safety Management Systems)
- CHAS (Contractors Health & Safety Assessment Scheme) accredited
- CQMS Safety Scheme registered
- EXOR certified supplier
- Safety Management Advisory Service certified contractor
- Legionella Control Association registered

Case Study

A ServiceCare Customer is alerted to the presence of pathogens in a water supply system by the routine planned inspection of the system.

Xylem Engineers identify the cause arises from organic matter in the system 'break' tank - the tank is emptied, cleaned and disinfected and a fault tank cover replaced.

The Customer avoids any health concerns arising and can demonstrate that timely and appropriate action was taken to control any potential risk.

Price

You pay a fixed price for the specified number of visits. Any repairs or remedial work is charged extra.

If optional sampling and laboratory analysis is required, this will be charged at extra agreed cost.



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