



HYPACK
a xylem brand

Sounding Better!

Laurie Smith, Del Norte Technology, LTD Announces his Retirement

By Lourdes Evans

Laurie Smith, Managing Director of Del Norte Technology, LTD, has announced his retirement after 53 years in business.

HYPACK wishes to thank Laurie for his work over 20 years representing HYPACK and providing outstanding service and support to our customers in the United Kingdom. With his efforts, HYPACK® became the leading hydrographic software used in the UK. Del Norte grew the market from a handful of customers to over 200 HYPACK® users and 500 licenses. Laurie has been part of our HYPACK family and a great friend and we hope he has as much success playing golf in retirement as he did working with HYPACK.

From a logistical standpoint, the HYPACK team will continue to provide the best service and support to our customers in the UK through the Xylem UK team, our local reseller Swathe Services and our dedicated support group in Europe and the US.

If you have any questions, please feel to contact us directly. (Phone: +1 (860) 635-1500, sales: sales@hypack.com, Maintenance Plan renewal: mp@hypack.com, support: help@hypack.com)

Thanks, as always, for supporting our company throughout the various changes and milestones we have experienced.

The HYPACK Team

