



# Troubleshooting Missing Log Files

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A while ago, I noticed that my LOG files disappeared from my projects. At first, I thought it was a problem derived from my recent move to Windows® 10, so I tried to figure out why Windows® was getting rid of my LOG files, but I couldn't find an answer.

My second attempt to find the problem was look at HYPACK®, so I looked for other people having the same issue. Gladly, I didn't hear of anyone in the office having that kind of problem, even from those who moved to Windows® 10.

So after several attempts to solve this issue, and after talking to several people, I finally figured it out. It was the *PC Unleashed* program that I occasionally use to clean up my computer from unwanted files or trash that was filling up my hard drive and slowing down my computer.

So if you have one of those programs, you could encounter a similar issue. Once I knew where the problem was, solving it was pretty easy. I just had to go to the Junk Files Scan Settings and remove the LOG files from the list of files to be scanned and removed, as you can see on the attached image.

An easy, annoying problem, and an easy fix... I hope this can help you, in case you have a similar problem.

**FIGURE 1.** Removing \*.LOG Files from the PC Unleashed Scan List

