This Manual is the support documentation for the installation, commissioning and operation of the MultiTrode MTDPC.
IMPORTANT

TO REDUCE THE RISK OF ELECTRIC SHOCK, LEAVE ALL SERVICING TO QUALIFIED AND AUTHORISED TECHNICAL STAFF. THERE ARE NO USER SERVICEABLE PARTS INSIDE.

Information to User

Please read through the manual so you will know how to operate and obtain maximum performance from your product. After you have finished reading the manual, put it away in a safe place for future reference.

WARNING:

Do not use this unit in environments that may contain flammable/explosive or chemically aggressive gases or powders.

Terms Used in this Manual

This symbol is intended to alert the user to the presence of uninsulated “dangerous voltages” within the product’s enclosure.

WARNING

THIS SYMBOL IS USED WHERE NON-COMPLIANCE COULD RESULT IN INJURY OR DEATH.

CAUTION

This symbol is used where non-compliance could result in incorrect operation, damage to, or failure of, the equipment.

This symbol is used to highlight an issue or special case within the body of the manual.

WARNING

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

WARNING

FOR OPERATION IN AN ATMOSPHERE OF EXPLOSIVE GASES CONTACT MULTITRODE FOR INFORMATION ON INTRINSICALLY SAFE BARRIERS.
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Introduction – MultiTrode MTDPC Pump Controller

The MTDPC is a cost effective self-contained dual pump controller, designed for simplicity in both installation and operation. Through soft-touch selector buttons and high intensity Light Emitting Diodes (LEDs), the operator is provided with clear, precise indications of liquid level and pump status.

When installed with a MultiTrode probe, the MTDPC offers a variety of high-performance features:

- Two pump, two alarm controller
- Level indication
- Charge or discharge operation
- Pump mode selection
- Alarm mode selection
- Delayed or instantaneous pump operation
- Duty pump selection or alternation
- Next pump to start indication
- Hi or Lo level alarm activation
- Auto or Manual level alarm reset
- Flashing alarm and fault indicators
- Sensitivities for a wide range of liquids
- Fault inputs critical/non-critical
- Perfect for intrinsically safe application when used with MTISB (USA only)

The unit has DIN rail mounting, plug-in terminals and a detached keypad, enabling simple installation, especially where available space is limited.

We are sure you will be fully satisfied with our product.
The MultiTrode Pump Controller is suitable for a multitude of applications:

- The ideal solution for reservoirs, water towers and lift stations.
- Enables water tanks, sullage pits and storm water control to be fully integrated into building management.
- MultiTrode conductive probes are resistant to a wide range of aggressive liquids.
- Perfect for a wide range of liquids and thick slurries encountered in many applications.
- Water, ballast and sullage can be reliably controlled by the MultiTrode Pump Controller.

**Typical Applications**

- Water & Sewage
- Highrise
- Industry
- Farming
- Abattoirs
- Sugar Mills
- Irrigation
- Chemicals
- Brewing
- Mining
- Fire Protection
- Aqua Culture
- Transport
- Shipping
- Transport
2 Installation

2.1 Installation Instructions for the MTDPC

WARNING:
Do not use this unit in environments that may contain flammable/explosive or chemically aggressive gases or powders.

The following describes the mounting of the MTDPC.
The pump controller housing is mounted on an industry standard (Asymmetric 35 x 7.5mm) DIN Rail. The keypad unit is mounted separately (typically on the switchboard’s inner door - escutcheon). The keypad cable is then plugged into the display socket on the controller. This simplifies wiring by eliminating large looms to the door. The following figures illustrate installation suggestions.
Cables greater than 3 meters in length do not comply with EMC requirements. Any standard RJ45 cable can be used. However, it is recommended the cable supplied be used where possible.

To minimise interference it is important that the cable to the MTDPC keypad is not routed with mains cabling.

CAUTION

WARNING

For operation in an atmosphere of explosive gases, contact MultiTrode on Intrinsically Safe Barriers (USA only).
2.2 Wiring Instructions for the MTDPC

General precautions

Electrical Hazard:
- A certified electrician must supervise all electrical work. Comply with all local codes and regulations.
- Before starting work on the unit, make sure that the unit is isolated from the power supply and cannot be energized.
- Make sure that all unused conductors are insulated.
- There is a risk of electrical shock or explosion if the electrical connections are not correctly carried out or if there is fault or damage on the product.

WARNING:
Do not use this unit in environments that may contain flammable/explosive or chemically aggressive gases or powders.

Requirements
These general requirements apply for electrical installation:
- The mains voltage and frequency must agree with the specifications for the product.
- Circuit breakers must be installed between the main voltage line and this unit.
- All fuses and circuit breakers must have the proper rating, and comply with local regulations.
- The cables must be in accordance with the local rules and regulations.
Cables

These are the requirements to follow when you install cables:

- The cables must be in good condition, not have any sharp bends, and not be pinched.
- The sheathing must not be damaged and must not have indentations or be embossed (with markings, etc.) at the cable entry.
- The minimum bending radius must not be below the accepted value.

Earthing (Grounding)

Electrical Hazard:

- You must earth (ground) all electrical equipment. This applies to the pump equipment, the driver, and any monitoring equipment. Test the earth (ground) lead to verify that it is connected correctly.
- If the power cable is jerked loose by mistake, the earth (ground) conductor should be the last conductor to come loose from its terminal. Make sure that the earth (ground) conductor is longer than the phase conductors. This applies to both ends of the power cable.
The following section provides a detailed description of how to wire the MTDPC.

2.2.1 Supply Voltage
The MTDPC is mains powered by either 240VAC (50/60Hz) or 110VAC (50/60Hz) as indicated.

2.2.2 Keypad
A cable is supplied to connect the controller to the keypad.

CAUTION
Cables greater than 3 meters in length do not comply with EMC requirements. Any standard RJ45 cable can be used. However, it is recommended the cable supplied be used where possible.
2.2.3 Level Devices

There are many types of level sensing devices compatible with the MTDPC. The most common types are listed below.

When using 10-sensor probe devices ensure that ‘Function Switch 2’ is set to OFF. For ALL single sensor devices ensure ‘Function Switch 2’ is set to ON.

2.2.3.1 10 Sensor Probe

When using 10-sensor probes, you must configure the MTDPC to operate in 10-sensor mode (Set function switch 2 to OFF).

Wire each cable of the multi-sensor probe into its corresponding probe input terminal. Each wire from the probe is numbered from 1-10. Number one connects to input P1. Number ten connects to P10. When the multi-sensor probe is suspended from its cable, number one is at the top of the probe, number ten is at the bottom of the probe.

2.2.3.2 Single Sensor Probes

Connect the single sensor probes to the appropriate probe terminals on the MTDPC.

When used with single sensor probes, you must configure the MTDPC to operate in single sensor mode (set function switch 2 to ON). A probe sensor must be connected to each level input where an activation or deactivation point has been set.

2.2.3.3 Ball Float

Wire each ball float into the desired input terminal on the rear of the MTDPC.

When using ball floats, the MTDPC must be set to operate in single sensor mode (Set function switch 2 to ON). A ball float must be connected to each level input that has an activation/deactivation level assigned to it.

Each ball float needs to have the N/O relay contact connected to earth.
2.2.4 Outputs
This section shows the wiring for the Pump Controller outputs.

2.2.4.1 Pump Relays
Connect the Active Line to A1 & B1 contactor coils or start relays (Load line) to outputs A2 & B2.
Relays are rated at 250V, 5amp resistive or 2 amp inductive.

2.2.4.2 Level Alarm Relays
Connect the Alarm Active Line to H1 & J1. Wire the Alarm Load Line to outputs H2 & J2.

2.2.4.3 Common Alarm Relay
The common alarm relay default is set to activate when **ANY** pump fault is unacknowledged.
When an additional alarm is needed, the common alarm relay can be used.
Connect the Alarm Active Line to K1. Wire the Alarm Load Line to outputs K2.
2.2.5 Inputs

To protect a customer's valuable resource, the MultiTrode Dual Pump Controller can be configured to detect:

- Thermal overload conditions
- Seal failures
- Low flow condition

Other fault conditions can be detected where an appropriate switch or relay is incorporated.

Most motors have inbuilt thermal protection. When a motor starts, a lot of heat is generated and if this heat is excessive it may damage the motor windings. Many reasons can be attributed to the excess generation of heat, i.e. aged windings, motor overload, locked rotor, repetitive starts, supply faults and many others.

Pump manufacturers usually provide sensors within the motor housing. If a sensor is connected to an appropriate detection relay, then the MTDPC will be able to switch off the pump in the event of a pump fluid seal failure.

When monitoring flow rate is important, flow rate detector relay outputs can be integrated into the Pump Controller fault detection system. This relay is shown as the fault input switch, illustrated in the diagram below.

Wire the pump fault inputs as per diagram.

The fault circuit activates when the contact closes between the fault-input terminal and the E1 terminal.

You can configure the fault inputs to activate a critical or non-critical fault via ‘Function Switch 3’.

![Diagram of fault inputs and function switches](image)

**BOTH** pump fault inputs (F1 & F2) are set to either non-critical or critical, via ‘Function Switch 3’ selection.
2.3 Wiring Diagram

MultiTrode Dual Pump Controller (MTDPC) Schematic
3 Overview

The MultiTrode Dual Pump Controller is an advanced pump control device, which provides control for two pumps and two liquid level alarms. Indication of liquid level, system status, fault conditions and alarms are via high intensity LEDs that remain visible in all light conditions.

This section familiarises you with the look and feel of the pump controller and provides general information on the system components and their functions.

3.1 Level Indicators

The level indicators on the left of the front panel have two basic functions. The first function is to indicate the present level of the liquid. The second function is used for setting level set points during configuration of the controller.

The percentages to the right of the Level Indicators are used to signify the level of the pit or tank in 10% steps. If a particular indicator is flashing, this indicates that the controller has detected a fault with that particular sensor. Although the controller will continue to function, it is recommended that the cause of the fault be identified and the problem rectified.

During configuration of the controller, the level indicators are used to indicate various parameters such as pump and alarm activation/deactivation settings.

3.2 Pump Indicators

The pump indicators are used to denote each pump’s operating mode at an installation. When a pump is activated, the corresponding Running LED is ON. Each of the two pumps can be set to run in Auto, Off, Manual (Hand) or Manual/Hand Override mode by using the ‘Select’ button for that pump.
3.3 Select Buttons
A ‘Select’ button is provided for each pump and is used to cycle a pump through Auto, Off and Manual modes (Pump indicator LEDs indicate the current mode). The ‘Select’ buttons are also used as function buttons.
When entering a function setting, the Select One button corresponds to the duty pump. The Select Two button corresponds to the standby pump. The Select One button has the extra function of being used to increase a configuration value. The (HI) LED, which forms part of this button, is used to indicate when the button has assumed this extra function.

3.4 Level Alarm Indicators
The level alarm indicators, Alarm 1 and Alarm 2, activate when an abnormal liquid level condition has been detected. Usually set when liquid levels are either too high or too low.

The Alarm Reset button is used to reset unacknowledged alarm faults, select alarms, mute present alarms as well as being used as a set function button. The set function is used to save any changes made while in configuration mode.

3.5 Next to Start Indicators
The Next to Start indicators show which pump will start next. If no pump indicators are ON, then all pumps must be either running, decommissioned or unavailable.
When the alternate indicator is ON, the controller is automatically alternating between the two pumps.
The Duty Select button is used to scroll through pump 1, pump 2 and alternate pump selection modes as well as an exit button (used to discard any changes made while programming the controller).

3.6 Fault Indicators
The pump fault indicators are used to denote pump availability and current fault conditions. Faults have three states; present, unacknowledged and cleared.

3.7 Reset Buttons
These buttons are used to reset unacknowledged pump faults as well as being used for function buttons.
The Reset One button has the extra function of being used to decrease a configuration value. The (LO) LED, which forms part of this button, is used to indicate when the button has assumed this extra function.
The MultiTrode pump controller’s main function is to automatically provide liquid level control by activating and deactivating pumps.

4.1 Pump Operation Modes

Each pump at an installation can be set to run in Auto, Off, Manual (Hand) and Manual / Hand Override modes. Auto, Off and Manual (Hand) are cycled through by using the corresponding select button for that pump.

4.1.1 Auto

The default configuration sets the MTDPC to auto mode. In this mode the pump controller automatically controls pump operation. Pump operation is dependent upon the activation and deactivation level sensors, which are situated in the pit or reservoir.

There are two major modes of operation that allow the pump controller to be used for a wide variety of applications; discharge mode and charge mode.

4.1.1.1 Discharge Mode

In Discharge (Empty) mode, the duty pump will turn ON when liquid level rises above the duty pump activation level sensor. If the liquid level continues to rise to the standby pump activation sensor, then the Standby pump will also turn ON. Both pumps will remain ON until the liquid level falls below the deactivation level sensor/s. At this point the pump/s will switch OFF.

4.1.1.2 Charge Mode

In Charge (Fill) mode the opposite occurs, i.e. the pumps will switch ON when the liquid level falls below the activation level sensor, and will switch OFF when the liquid level rises above the deactivation level sensor.
4.1.2  **OFF**

Press the appropriate pump ‘Select’ button until the **OFF** LED is illuminated (flashing). The pump is now switched off.

4.1.3  **Manual (Dual Function)**

4.1.3.1  **Manual (Hand) Mode**

Press the appropriate pump ‘Select’ button until the **Manual (Hand)** LED illuminates.

**Manual (Hand)** mode allows an operator to start a pump prior to its activation level, provided the liquid level is within its working range. In this mode the pump will remain ON until the liquid level reaches the pump’s deactivation level sensor. The pump will then be switched OFF and the controller will return to auto mode.

**Example**: (Discharge mode). The liquid level is above the pump deactivation sensor but has not yet reached the activation sensor. Press and release the pump ‘Select’ button until the **Manual (Hand)** LED is illuminated. The pump will start and continue to run until the liquid level reaches the deactivation point. At this point the pump will stop and the controller will revert to auto mode.

4.1.3.2  **Manual Override Mode**

Manual/Hand override allows a pump to operate outside its normal operating range. (This mode is useful for pumping a well dry.) Illuminate the **Manual (Hand)** LED using the appropriate ‘Select’ button, and then keep the button held in continuously. When the ‘Select’ button is released, the pump will return to either:

- A - Manual mode (if the liquid level is within its operating range), or
- B - Auto mode (if the liquid level is outside its operating range).

**Example**: (Discharge mode). You wish to empty a tank to perform maintenance and the liquid level is above the pump deactivation sensor but has not yet reached the activation sensor. Select **Manual (Hand)** using the appropriate pump ‘Select’ button, ensuring that the button remains held on. The controller is now in Manual/Hand Override mode. The pump will continue to run, regardless of the liquid level, provided the ‘Select’ button remains held on. When the tank is empty, release the ‘Select’ button and the pump will stop.

4.1.4  **Running Indicator**

The **Running** LED is used to indicate the pump’s status. When the LED is on continuously, the pump is running.

If the **Running** indicator is flashing quickly (2Hz) the pump is about to start.

If the **Running** indicator is flashing slowly (1Hz) the pump is about to stop.
4.2 Analysing Pump Status

4.2.1 Pump Fault Indication

The pump controller continually evaluates pump fault information and displays the current pump fault status on the front panel. The pump controller displays a fault in three ways: present unacknowledged or cleared.

- **Present**: A fault condition exists. (Indicator Flashing Quickly – 2Hz)
- **Unacknowledged**: A fault has occurred but no longer exists. If the fault was a critical fault the pump will remain unavailable until reset by the operator (Indicator Flashing Slowly – 1Hz).
- **Cleared**: A fault, which has occurred, is no longer present and has been reset by the operator (Indicator OFF).

The pump controller has two primary fault types:

- Non-critical
- Critical

A **non-critical fault** makes a pump unavailable when the condition is present and returns the pump back to available when the condition clears. This type of fault is known as an auto reset fault, as operator intervention is not required.

A **critical fault** makes a pump unavailable in both present and unacknowledged fault conditions. This is known as a manual reset fault, as it requires operator intervention by pressing the appropriate ‘Reset’ button, to make the pump available again.

```
To configure the fault inputs to accept critical and non-critical fault detection see Section 5.4.
```

Pressing the appropriate pump 'Reset' button clears unacknowledged faults. However, after non-critical faults have been rectified, there is a factory default delay of 30 seconds before the pump is made available.

```
A pump can only be 'Reset' if the fault condition no longer exists.
```
The diagram below summarises how pump faults are processed.

![Fault Process Diagram]

The table below summarises how faults are indicated on the control panel.

<table>
<thead>
<tr>
<th>FAULT LED</th>
<th>FLASHING QUICKLY (2Hz)</th>
<th>FLASHING SLOWLY (1Hz)</th>
<th>OFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>MTDPC IN Non-critical mode</td>
<td>Fault Present</td>
<td>Unacknowledged Fault. There is a factory default delay of 30 seconds before the pump is made available. Press reset button to clear.</td>
<td>No Fault Exists</td>
</tr>
<tr>
<td>MTDPC IN Critical mode</td>
<td>Fault Present</td>
<td>Unacknowledged Fault, press reset button to clear.</td>
<td>No Fault Exists</td>
</tr>
</tbody>
</table>

A pump can only be ‘Reset’ if the fault condition no longer exists.

4.2.2 Pump Availability

The Available LED shows the available status for that pump. If the LED is Off, the pump is unavailable. If the LED is On, the pump is available for use.

Any of the following items can make a pump unavailable:
- Critical or non-critical fault is present
- A critical fault is unacknowledged
- The pump is decommissioned (see Section 5.5).
4.3 Level Alarm Indicators

An important feature of the level control process is the ability to report abnormal level conditions. The MultiTrode pump controller provides two different level alarms. These can be configured as high level or low-level alarms, in either charge or discharge modes.

The Level Alarms will operate as high level alarms if their activation levels are set higher than the duty pump activation level or they can be set as low level alarms if their activation levels are set lower than the duty pump activation level.

When a level alarm is present, the appropriate alarm indicator will flash quickly (2Hz). When the alarm condition no longer exists and is unacknowledged, the indicator will flash slowly (1Hz).

To reset an unacknowledged alarm, press the Alarm Reset button.

4.3.1.1 Muting Level Alarms

To mute a present level alarm, press and hold the Alarm Reset button for 5 seconds. This turns OFF the alarm until the level alarm condition no longer exists. A steady ‘Alarm’ LED indicates this mode has been activated.

Muting of alarms allows service personnel to perform maintenance without having to endure loud alarms and flashing lights.
4.4 Duty Pump Alternation (Next To Start)

For installations with dual pump capability, pumps can be alternated so they share the workload thus protecting pumps from over temperature and excessive wear problems. This is the default setting.

Each pump at an installation takes a turn at running. This means that after each successive pump run a new pump is designated as the next to start.

**Example** (For a two-pump installation): When the unit is initialised the next to start pump is designated to physical pump 1. Since this is the first pump to start it is called the duty pump. The other pump is known as the standby pump.

Rising liquid levels start this pump at the duty pump’s activation level and the pump stops when the duty pump’s deactivation level is reached. The controller’s alternation program determines that the ‘next to start’ pump is now physical pump 2. As this is now the next pump to start, it takes over the duty pump role.

This example has shown that two separate physical pumps have operated as the duty pump and maintained their separate physical identities.

The ‘Next to Start’ LEDs show which pump will start next. If no pump lights are on, then all pumps must be either running, decommissioned or unavailable.

For most applications, the default pump alternation setting, as described above, will be sufficient and will require no adjustment. Alternatively, the pumps can be set to operate in a fixed sequence.

A fixed sequence is used when alternating pumps is undesirable. See Section 5.6 to establish alternation and fixed sequence settings.
Configuration

This section will take you through a series of logical steps that will enable you to configure the pump controller to your specific requirements.

5.1 Configuring Level Devices

The pump controller has been designed to be connected directly to MultiTrode probes, either with a number of discrete level probes or the standard 10-sensor probe.

It is possible to use ball float switches, if preferred.

5.1.1 Adjusting for Single/Multi Sensor Input (Function Switch 2)

Use function switch 2, on the pump controller, to adjust for either single or multi level sensing devices.

For correct wiring configuration, see Section 2.2.3.

The table below summarises the sensor settings.

<table>
<thead>
<tr>
<th>SWITCH 2</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Multiple sensor probe with failed sensor detection (default)</td>
</tr>
<tr>
<td>ON</td>
<td>Single sensor probe. (Refer Note below)</td>
</tr>
</tbody>
</table>

Function Switch 2 (Located on the controller) is used to adjust for level sensing types, 10 or single sensor.

When in single sensor mode, a sensor must be placed at every point where an activation or deactivation point has been set.
5.1.2 Adjusting Probe Sensitivity (Function Switch’s 11 & 12)

MultiTrode probes are conductive sensing devices. As each sensor is submerged in liquid, a current path is created from the controller to the earth and is displayed on the level indicator.

As different liquid types have varying conductive properties it may be necessary, in some cases, to adjust the sensitivity of the probe to allow the controller to accurately display the liquid level.

The pump controller’s probe sensitivity can be set to 1kΩ, 4kΩ, 20kΩ (Default Setting) or 80kΩ.

The table below summarises the sensitivity settings and the liquid environments in which they relate.

<table>
<thead>
<tr>
<th>SWITCH 11</th>
<th>SWITCH 12</th>
<th>SENSITIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>OFF</td>
<td>20kΩ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Plain Water (Default Setting)</td>
</tr>
<tr>
<td>OFF</td>
<td>ON</td>
<td>1kΩ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Highly Conductive Liquids</td>
</tr>
<tr>
<td>ON</td>
<td>OFF</td>
<td>4kΩ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Brine and Salt Water</td>
</tr>
<tr>
<td>ON</td>
<td>ON</td>
<td>80kΩ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Oil and Fatty Liquids</td>
</tr>
</tbody>
</table>

Function Switches 11 and 12 are used to adjust the sensitivity of the probes.

As MultiTrode probes are conductive sensing devices, the higher the conductivity of the liquid, the lower the sensitivity setting required and inversely, the lower the liquid conductivity, the higher the sensitivity setting required.
5.2 Setting Pump Levels

This section describes the procedures and function switches used when setting the activation and deactivation level sensing parameters for the pump controller.

5.2.1 Charge/Discharge Mode (Function Switch 1)

The MultiTrode Dual Pump Controller can be used in either charge (Fill) or discharge (Empty) mode.

The table below summarises the mode settings.

<table>
<thead>
<tr>
<th>SWITCH 1</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Discharge mode (Empty) - Default Setting.</td>
</tr>
<tr>
<td>ON</td>
<td>Charge mode (Fill)</td>
</tr>
</tbody>
</table>

Function Switch 1 is used to switch between charge and discharge modes.
5.2.2 Activation / Deactivation Level Settings

Use the procedure below to electronically position the activation or deactivation sensor levels that are to be used within your pit, tank or reservoir.

1. Press & buttons simultaneously.

   The Pump and Alarm LEDs are now flashing.

2. Press one of the following buttons to select which pump level to adjust.

   - (HI point) This is the ‘ON’ point in discharge and ‘OFF for charge mode.
   - (LO point) This is the ‘OFF’ point in discharge and ‘ON’ for charge mode.
   - Exits and returns to normal operation without altering levels. Useful if operator is checking current activation and deactivation points.

3. Press one of the following buttons to select which point to adjust.

4. Raise or lower the level using the following keys.

   - Raise level
   - Lower level

   The ‘Duty Select’ button can be used to discard the changes and return to normal operation.

5. Save the new settings by pressing the button or to discard the changes and return to normal operation, press the button.

6. Repeat steps 1 through 5 to set each setpoint.
5.3 Setting Level Alarms

Use the procedure below to set level alarms for each pump connected to the controller.

1. Press & buttons simultaneously.

   The Pump and Alarm LEDs are now flashing.

2. Press to set alarm levels.

3. Press one of the following buttons to select which alarm to adjust.
   
   = Alarm 1.
   
   = Alarm 2.
   
   = Exits and returns to normal operation without altering levels.

   The level indicator alternates between the current activation and deactivation points.

4. Press one of the following buttons to select which setpoint to adjust.
   
   Activation point (HI level alarm) or deactivation point (LO level alarm)
   
   Deactivation point (HI level alarm) or activation point (LO level alarm).
   
   Exits and returns to normal operation without altering levels. Useful if operator is checking current activation and deactivation points.

5. Raise or lower the level using the following keys.
   
   Raise level
   
   Lower level

6. Save the new settings by press the button or to discard the changes and return to normal operation, press the button.

7. Repeat steps 1 through 6 to set each setpoint.
5.3.1 Level Alarm Auto / Manual Reset (Function Switch 4)
The level alarm relays can be set to one of two modes of operation.

<table>
<thead>
<tr>
<th>SWITCH 4</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>AUTO RESET - When alarm condition is no longer present, alarm relay will be deactivated (Default Value).</td>
</tr>
<tr>
<td>ON</td>
<td>MAN RESET - When alarm condition is no longer present, alarm relay will remain activated until manually reset by the operator.</td>
</tr>
</tbody>
</table>

5.3.2 Level Alarm Flash/Steady (Function Switch 5)
The level alarm relay can be made to hold a steady state or to flash when activated. This removes the need for additional timers within the system.

<table>
<thead>
<tr>
<th>SWITCH 5</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Steady (default)</td>
</tr>
<tr>
<td>ON</td>
<td>Flashes once every two seconds.</td>
</tr>
</tbody>
</table>

5.4 Critical & Non Critical Fault Selection (Function Switch 3)
A critical fault makes a pump unavailable when a fault is present or unacknowledged. This type of fault requires operator intervention to make the pump available again.
A non-critical fault makes a pump unavailable when the condition is present and available again (after a 30-second delay) when the condition clears without having to be reset manually. This type of fault is known as an auto reset fault, as operator intervention is not required.

<table>
<thead>
<tr>
<th>SWITCH 3</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Non Critical Fault (default)</td>
</tr>
<tr>
<td>ON</td>
<td>Critical Fault</td>
</tr>
</tbody>
</table>

See Section 4.2 (Analysing a pump's status) for a description on how faults are indicated on the panel.
5.5 Decommissioning Pumps (Function Switches 8 & 9)

This function makes the pump unavailable to the pump controller, particularly for single pump installations or to decommission a pump for maintenance purposes.

<table>
<thead>
<tr>
<th>SWITCH 8</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Pump 1 is present (default).</td>
</tr>
<tr>
<td>ON</td>
<td>Pump 1 is decommissioned.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SWITCH 9</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>Pump 2 is present (default)</td>
</tr>
<tr>
<td>ON</td>
<td>Pump 2 is decommissioned.</td>
</tr>
</tbody>
</table>

If a pump is recommissioned or an additional pump is added to the system, the appropriate function switch will have to be set to 'Present'.

5.6 Setting the Alternate/Fixed Pump Sequence

To cycle through alternate and fixed pump sequence, press and hold the **DUTY SELECT** button for 3 second intervals until the desired mode is selected.

- **Alternate LED is ON:** Controller is alternating between the pumps
- **Pump 1 LED is ON:** Physical pump 1 fixed as Duty pump
- **Pump 2 LED is ON:** Physical pump 2 fixed as Duty pump
MultiTrode has pre-programmed the controller with FACTORY DEFAULT settings to suit most applications. Little or no adjustment should be necessary in the majority of cases. Prior to installation, check the following.

### FOR SINGLE PUMP INSTALLATIONS, SET ‘FUNCTION SWITCH 9’ TO OFF.

**IS IT A DISCHARGE (EMPTY) APPLICATION?**

- **YES**
  - **CHARGE (FILL) APPLICATION**
    - Set ‘Function Switch 1’ to ON
  - **BASIC SETUP IS COMPLETE**
- **NO**
  - **IS A MultiTrode 10-SENSOR PROBE being used?**
    - **YES**
      - **IF SINGLE SENSOR PROBES OR BALL FLOATS ARE BEING USED**
        - Set ‘Function Switch 2’ to ON
    - **NO**

To set Pump activation and deactivation levels refer to Section 5.2.2.
To set Alarm activation and deactivation levels refer to Section 5.3.
To set Faults to Critical or Non-critical refer to Section 5.4.
Is the controller configured for special features?
7 Special Features

7.1 Simulating Levels for Commissioning Purposes

Ideal for operators to test all pumps and alarms without waiting for levels to change and eliminates the dangerous process of entering a pit to manually adjust sensor positions.

The pump controller can simulate levels for commissioning purposes. This function allows the operator to increase or decrease the level in 10% steps via the keypad. This enables the total system to be tested before it is installed at the pump site.

Level commissioning mode is entered by

1. Simultaneously press \textbf{SELECT TWO} & \textbf{RESET TWO} buttons.

   In this mode the HI and LO LEDs flash alternately.

2. Raise or lower the simulated level in 10% steps.
   \begin{itemize}
   \item \textbf{SELECT ONE} = Raise level
   \item \textbf{RESET ONE} = Lower level
   \end{itemize}

   The level indicator will show a simulated level, which activates pumps and alarms at their appropriate activation and deactivation levels.

3. Press \textbf{DUTY SELECT} to exit this mode and return to normal operation.

7.2 Automatic Sensor Fault Detection

As a special feature, when using any MultiTrode probe for level sensing, the pump controller automatically detects if a probe sensor not working correctly.

For example: If a standard ten-sensor probe is being used, and a sensor becomes defective, it will be displayed on the Level indicator as a flashing LED. This function indicates that the probe requires inspection.

For installations where single sensor probes or ball floats are being used, the pump controller automatically determines whether or not a sensor has a pump or alarm activation or deactivation level connected to it. Only those level positions connected to a sensing device will flash if a malfunction occurs.
7.3 Interpump Delays

This helps to protect the system from turbulence and power surges.

The Interpump delay sets a time delay between any two pumps starting or stopping. This reduces liquid turbulence and excessive loading on the electricity supply caused by multiple pumps starting or stopping simultaneously.

7.3.1 Interpump Start Delay (Function Switch 6)

The interpump start delay sets a 15 second delay between any two pumps starting.

<table>
<thead>
<tr>
<th>SWITCH 6</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>15 second delay (default)</td>
</tr>
<tr>
<td>ON</td>
<td>No Delay</td>
</tr>
</tbody>
</table>

The pump controller will override this constraint when a pump is moved to ‘Manual’ mode.

7.3.2 Interpump Stop Delay (Function Switch 7)

The interpump stop delay sets a 15 second delay between any two pumps stopping.

<table>
<thead>
<tr>
<th>SWITCH 7</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>OFF</td>
<td>No Delay (default)</td>
</tr>
<tr>
<td>ON</td>
<td>15 second delay</td>
</tr>
</tbody>
</table>

The pump controller will override this constraint in the event of pump faults occurring or the pumps are turned ‘OFF’.

7.4 LED Test

The LED test may be performed at any time to check that the LEDs are working.

Simultaneously press ‘Reset One’, ‘Reset Two’ and ‘Alarm Reset’.

The test will cycle through the LEDs, column by column. The test does not affect the controller’s operation.
8 Default Settings

The pump controller is supplied with “plug’n’play” default settings in both activation/deactivation levels and manually controlled function switches.

8.1 Activation / Deactivation Default Levels

8.1.1 Default Level Settings

For most applications the default activation and deactivation liquid level settings should be appropriate for correct operation and should need no adjustment after installation. These levels are shown in the table below and may be changed as required.

To change default setting see Section 5.2.2.

8.1.2 Default Level Alarm Settings

The pump controller is pre-programmed with a set of alarm activation and deactivation levels. The common alarm relay default is set to activate when ANY pump fault is unacknowledged. These are shown in the table below and may be changed as required.

To change default setting, see Section 5.3

8.1.3 Default Pump Alternation Setting

For most dual pump applications the default pump alternation setting will work correctly. The default pump alternation setting gives each pump in an installation a turn at being the duty pump. To change this default setting, see Section 5.6.
8.2 Function Switch Default Settings

The function switches (located on the controller) are used to manually change function settings.

<table>
<thead>
<tr>
<th>DIP SWITCH</th>
<th>DEFAULT POSITION</th>
<th>DESCRIPTION</th>
<th>DIP SWITCH</th>
<th>DEFAULT POSITION</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Off</td>
<td>Discharge</td>
<td>7</td>
<td>Off</td>
<td>Stop Off - No Interpump stop delay</td>
</tr>
<tr>
<td>2</td>
<td>Off</td>
<td>10 Sensor</td>
<td>8</td>
<td>Off</td>
<td>Pump 1 Present</td>
</tr>
<tr>
<td>3</td>
<td>Off</td>
<td>Non Critical Fault</td>
<td>9</td>
<td>Off</td>
<td>Pump 2 Present</td>
</tr>
<tr>
<td>4</td>
<td>Off</td>
<td>Auto Reset Alarm</td>
<td>10</td>
<td>Off</td>
<td>Special Purpose</td>
</tr>
<tr>
<td>5</td>
<td>Off</td>
<td>Steady Alarm</td>
<td>11</td>
<td>Off</td>
<td>Sensitivity</td>
</tr>
<tr>
<td>6</td>
<td>Off</td>
<td>Start On - 15 sec Interpump start delay</td>
<td>12</td>
<td>Off</td>
<td>Set to 20kΩ</td>
</tr>
</tbody>
</table>

8.3 Resetting Controller Defaults

All keypad configurable settings within the MultiTrode Dual Pump Controller can be returned to their default state by performing a full reset. This function may be helpful if the pump controller is transferred from one site to another. The full default reset returns all Levels, Alarms and Alternation information to their default values.

To perform a full default reset:

1. Simultaneously press \[\text{RESET ONE} \quad \text{RESET TWO} \quad \text{ALARM RESET}\] buttons. A LED test commences.

2. During the lamp test press \[\text{RESET ONE}\] once.

3. When the LED test finishes, the ‘LO’ LED will flash.

   Whilst the ‘LO’ LED is flashing press \[\text{RESET ONE}\] once.

   A buzzer will sound for two seconds and the LED test will recommence.

This completes the full reset.

\[\text{CAUTION}\]

Resetting a unit will stop all running pumps without interpump delays and reset all faults and alarms.
<table>
<thead>
<tr>
<th><strong>Specifications</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mode of Operation</strong></td>
</tr>
<tr>
<td>Charge or Discharge (Fill or Empty)</td>
</tr>
<tr>
<td>Pump Alternation</td>
</tr>
<tr>
<td><strong>Level Sensing Probe Inputs</strong></td>
</tr>
<tr>
<td>Number of inputs</td>
</tr>
<tr>
<td>Output voltage</td>
</tr>
<tr>
<td>Output current</td>
</tr>
<tr>
<td>Sensitivity settings</td>
</tr>
<tr>
<td>Maximum cable length</td>
</tr>
<tr>
<td><strong>Fault Input</strong></td>
</tr>
<tr>
<td>Critical or Non Critical</td>
</tr>
<tr>
<td><strong>Relay outputs</strong></td>
</tr>
<tr>
<td>No. of relay outputs</td>
</tr>
<tr>
<td>Relay contact rating</td>
</tr>
<tr>
<td>Relay contact life</td>
</tr>
<tr>
<td><strong>Displays</strong></td>
</tr>
<tr>
<td>LEDs</td>
</tr>
<tr>
<td><strong>Physical Product</strong></td>
</tr>
<tr>
<td>Controller</td>
</tr>
<tr>
<td>Dimensions mm</td>
</tr>
<tr>
<td>Material</td>
</tr>
<tr>
<td>Mounting</td>
</tr>
<tr>
<td>Terminal size</td>
</tr>
<tr>
<td>IP rating</td>
</tr>
<tr>
<td>Dimensions (mm)</td>
</tr>
<tr>
<td>Material</td>
</tr>
<tr>
<td>Mounting</td>
</tr>
<tr>
<td><strong>Power Supply</strong></td>
</tr>
<tr>
<td>Supply voltage AC MTDPC 2</td>
</tr>
<tr>
<td>Supply voltage AC MTDPC 3</td>
</tr>
<tr>
<td>Power consumption</td>
</tr>
<tr>
<td><strong>Environmental Range</strong></td>
</tr>
<tr>
<td>Operating temperature</td>
</tr>
<tr>
<td>Humidity</td>
</tr>
</tbody>
</table>
10  MTDPC Connectors & Dip Switch

Models available:
MTDPC2  240VAC
MTDPC3  110VAC
### 11 Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activation Level</td>
<td>The point at which a pump or alarm is switched On.</td>
</tr>
<tr>
<td>Alternate Mode</td>
<td>The pump controller is automatically alternating (switching or changing) between the two pumps.</td>
</tr>
<tr>
<td>Charge Mode</td>
<td>When the pump controller is set to fill a tank or pit.</td>
</tr>
<tr>
<td>Cleared Fault</td>
<td>A fault that has occurred, is no longer present, and has been reset by the operator.</td>
</tr>
<tr>
<td>Deactivation Level</td>
<td>The point at which a pump or alarm is switched “Off”.</td>
</tr>
<tr>
<td>Decommissioned Pump</td>
<td>A pump that has been removed from duty or an installation, e.g. for maintenance purposes.</td>
</tr>
<tr>
<td>Discharge Mode</td>
<td>When the pump controller is set to empty a tank or pit.</td>
</tr>
<tr>
<td>Duty Pump</td>
<td>The main pump or the first pump to start within a pumping cycle.</td>
</tr>
<tr>
<td>Fixed Sequence</td>
<td>Pump 1 or pump 2 is fixed as the duty pump.</td>
</tr>
<tr>
<td>Interpump Start Delay</td>
<td>The delay between any two pumps starting.</td>
</tr>
<tr>
<td>Interpump Stop Delay</td>
<td>The delay between any two pumps stopping.</td>
</tr>
<tr>
<td>Present Fault</td>
<td>A current fault condition exists.</td>
</tr>
<tr>
<td>Standby Pump</td>
<td>The secondary pump or the next pump to start within a pumping cycle.</td>
</tr>
<tr>
<td>Probe</td>
<td>MultiTrode manufactures a range of conductive level sensors. They have many advantages over traditional devices such as ball floats. Advantages include: resistance to fatty deposit build-up, tangle-free and an adjustable sensitivity to liquid to prevent false readings.</td>
</tr>
<tr>
<td>Unacknowledged Fault</td>
<td>A fault has occurred but no longer exists and has not been acknowledged.</td>
</tr>
</tbody>
</table>
## List of Abbreviations Used

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ω</td>
<td>Resistance Value (Ohm)</td>
</tr>
<tr>
<td>EMC</td>
<td>Electromagnetic Compatibility</td>
</tr>
<tr>
<td>Hz</td>
<td>Frequency (Hertz)</td>
</tr>
<tr>
<td>LED</td>
<td>Light Emitting Diode</td>
</tr>
<tr>
<td>MTDPC</td>
<td>MultiTrode Dual Pump Controller</td>
</tr>
<tr>
<td>N/O</td>
<td>Normally Open</td>
</tr>
<tr>
<td>VAC</td>
<td>Alternating Current Voltage</td>
</tr>
<tr>
<td>VDC</td>
<td>Direct Current Voltage</td>
</tr>
</tbody>
</table>
PROBES
- Little maintenance required
- Cost-savings, short and long term
- Resistant to fat, grease, debris and foam

MultiTrode probes are specifically designed for the arduous, turbulent conditions encountered in water, sewage and industrial tanks & sumps.

MultiTrode offers a large variety of off-the-shelf probes or we can manufacture them to your exact requirements.

MTAK-1 & MTAK-2
Standard mounting Bracket
The MTAK-1 standard mounting bracket kit is supplied with all multi-sensor probes and is made from 2.5mm 316 stainless steel. The kit also includes a stainless steel hook and cable ties.

The MTAK-2 is an optional extra available where longer reach is required and is only supplied on order.

MTTS
Transient Suppressors
The MTTS helps protect MultiTrode equipment from transients such as the secondary effects of lightning entering through inputs.

Probe Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Sensors</td>
<td>25 max</td>
</tr>
<tr>
<td>Sensor spacing</td>
<td>100mm (4”) min</td>
</tr>
<tr>
<td>Section length</td>
<td>3m (9ft) max</td>
</tr>
<tr>
<td>Cable Length</td>
<td>50m (164ft) (recommended max.)</td>
</tr>
</tbody>
</table>