



Time Critical Repair Solutions

Aquarian Water, based in Bridgeport, CT, is one of the largest water service companies in New England. To say they face daily challenges in providing safe, reliable and affordable drinking water is an understatement. On August 4, 2020, as Tropical Storm Isaias ripped through the Northeast, Aquarian found a whole new challenge to address.

As the last storm clouds rolled out, Aquarian staff noted water levels dropping in the Farmill Reservoir near Shelton, CT. Farmill is a critical source of raw drinking water for tens of thousands of residential and commercial customers. As would be found, Isaias had dropped a large tree on an exposed 30" cast iron water outlet; the sole outlet for the reservoir. Aquarian needed a quick solution to a very dire situation.

With more than 80 years of experience, Smith-Blair is widely regarded as the industry leader and pioneer in engineered fittings. Smith-Blair is the first call for critical and high profile applications.

Ferguson Waterworks contacted us in the early hours of August 5th. The Smith-Blair staff along with the emergency contractor collected the application specifics to identify the correct product. The damage was so extensive that it required the removal of the damaged pipe and replacement with a new section. Not only was this a time critical application, but the dimensional data revealed that the outside diameter measurements would require custom sized bolted couplings.

With the dimensional data in hand, the Smith-Blair manufacturing and production team responded immediately. The custom designed couplings were built within hours of contact and air freighted to Connecticut in less than 24 hours.

