



# Terms & Conditions

## Summary Terms and Conditions:

18+ only. Weekly Prize draws between 29/03/19 – 12/04/19. Grand Prize draw following 12/04/19. Either take a screenshot of one of these top tips then post it on Instagram with “#WaterSolvingTips @Xylem.com/watertips in the description OR visit xylem.com/watertips and click the Twitter icon to share your commitment to be entered into the relevant weekly prize draw and the grand prize draw. Weekly Prizes: 1 x Signed Manchester City FC replica kit; 20 x Branded Manchester City FC water bottle to be given away each week. Grand Prize: 1 x trip to see the Manchester City v Leicester match and a Signed Manchester City FC replica kit including flights and accommodation. Max 1 entry per person per platform. No purchase necessary. Visit Xylem.com/watertips for full T&Cs, prize details. **Promoter:** Xylem Water Solutions UK Ltd..

## Full Terms and Conditions

1. This Promotion is only open to anyone aged 18 or over, excluding employees and immediate families or households of the Promoter, its agents and anyone professionally associated with this Promotion.
2. Entrants must ensure that their participation (including the acceptance of any Prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This Promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
3. No purchase necessary and free to enter; however, internet access and a valid Instagram and/or Twitter account is required.
4. **Promotion Period:** Enter between 00.01 GMT on the 29<sup>th</sup> March 2019 and 23.59 BST on the 12<sup>th</sup> April 2019 inclusive (“**Promotion Period**”). Following the close of the Promotion Period there will be a Grand Prize draw from all valid entries received during the Promotion Period. During the Promotion Period there will be 2 weekly periods as set out below (“**Weekly Periods**”). Following each Weekly Period there will be a Weekly Prize draw from all valid entries received during the relevant Weekly Period:

<b>Weekly Period:</b>	<b>Opening Date and Time:</b>	<b>Closing Date and Time:</b>
1	00:01 GMT 29 <sup>th</sup> February 2019	23.59 BST 4 <sup>th</sup> April 2019
2	00.00 BST 5 <sup>th</sup> April 2019	23.59 BST 12 <sup>th</sup> April 2019

5. **To Enter either:**

### **PromoVeritas Ltd**

Shaping and implementing promotions globally

Monument House, 215 Marsh Road, London HA5 5NE UK

**T:** +44 (0)20 3325 6000 | **E:** info@promoveritas.com | **W:** promoveritas.com

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- a. Visit [Xylem.com/watertips](http://Xylem.com/watertips) and screenshot one of the top tips, then log into your Instagram account (or create one for free) by clicking on the Instagram icon, and post it with the following description, “#WaterSolvingTips @Xylem.com/watertips” to be entered into the prize draw.

AND/OR

- b. Visit [Xylem.com/watertips](http://Xylem.com/watertips) and click the Twitter icon to share your commitment on Twitter and to be entered into the prize draw.
6. Maximum of 1 entry per person per platform (2 entries per person in total) during the Promotion Period.

## 7. The Prizes:

- a. **Weekly Prizes:** Following each Weekly Period during the Promotion Period, 21 winners selected from all valid entries received during the relevant Weekly Period will be randomly allocated one of the following prizes (the “**Weekly Prizes**”):
  - i. 1 of 1 x Signed Manchester City FC replica kit.
  - ii. 1 of 20 x Branded Manchester City water bottle.
- b. **Grand Prize:** Following the close of the Promotion Period, 1 winner will be selected from all valid entries received during the Promotion Period will receive a trip for the winner and one guest over 18 years old to see the Manchester City FC vs Leicester City FC match on the 4<sup>th</sup> May 2019 in hospitality seats in the Tunnel Club at Manchester City and a signed Manchester City FC replica kit. The Trip includes a pair of match tickets, return economy flights from the winner's nearest international airport or return train tickets where the entrant resides in the UK for the winner and their guest, and 2 nights' accommodation in a double occupancy room in a 4\* hotel.

## 8. Further Grand Prize Details and Conditions:

- a. Airline and train seats are subject to availability.
- b. The match dates are subject to change.
- c. Travel must be taken on the dates and times provided by the Promoter and no alternatives are available. Name changes to the flight seats once confirmed are not permitted.
- d. If a booking is cancelled by the winner, no alternative tickets will be issued and for the avoidance of doubt, no compensation and/or refund will be provided.
- e. If the winner does not reside in the UK, the winner and their guest will require a passport valid for at least 6 months on the date of travel. Any necessary visas or travel insurance are the responsibility of the winner. The winner is responsible for ensuring the guest complies with this provision.
- f. For the avoidance of doubt, the Grand Prize does not include travel/transportation (including transfers to and from airports/stations), accommodation, food, beverages, souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions or any other costs of a personal nature (including spending money) that are not explicitly set out in

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these Terms and Conditions and neither the Promoter nor any provider of any part of the Grand Prize will be responsible for any such costs.

- g. The winner must inform the Promoter of any wheelchair or any similar access needs.
  - h. The winner will not be entitled to any compensation and will have no claim against the Promoter if a flight, train, Premier League match or any other event forming part of the Grand Prize is delayed, postponed, rescheduled or cancelled.
  - i. The winner is solely responsible for any additional charges incurred at the hotel during their stay or during any flight or train journey, including, without limitation, costs of meals, drinks, additional nights and services together with related taxes.
  - j. A valid credit or debit card will be required to check in to the winner's room and will be used to guarantee any incidentals such as in-room calls or services.
9. The winners of Weekly Prizes should allow 28 days for delivery of their Prize from the date of acceptance of their Prize. The winner of the Grand Prize will be contacted within 2 working days of receipt of required information as per Grand Prize Winner Notification to arrange their Prize.
10. **Weekly Prize Winner Selection:** 11 winners will be randomly selected from all valid entries received each Weekly Period during the Promotion Period. The prize draw will be conducted by PromoVeritas, the independent promotional verification service within 3 working days of the end each relevant Weekly Period during the Promotion Period.
11. **Weekly Prize Winner Notification:** The winners will be contacted via a direct message to the social media account used on entry within 5 working days of Weekly Prize Winner Selection and will be required to respond to confirm eligibility, acceptance of the Weekly Prize, and confirmation of delivery details (name, email address, address and telephone number) within 14 days of initial contact. In the event that a winner does not respond to the initial contact within 14 days, the Promoter reserves the right to disqualify that winner. If a winner is disqualified, the Promoter reserves the right to award the prize to a reserve winner selected in the same manner. Reserve winners may have less time to respond.
12. **Grand Prize Winner Selection:** 1 winner will be randomly selected from all valid entries received during the Promotion Period. The prize draw will be conducted by PromoVeritas within 3 working days of the end of the Promotion Period.
13. **Grand Prize Winner Notification:** The winner will be contacted via a direct message to the social media account used on entry within 2 working days Grand Prize Winner Selection and will be required to respond to confirm eligibility, acceptance of the Prize, and confirmation of delivery details (name, email address, address, telephone number, and passport details) within 4 days of initial contact. In the event that the winner does not respond to the initial contact within 4 days, the Promoter reserves the right to disqualify that winner. If a winner is disqualified, the Promoter reserves the right to award the prize to a reserve winner selected in the same manner. Reserve winners may have less time to respond.

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14. **Moderation:** The Promoter reserves the right to reject entries, and entrants who's usernames or social media handles, profile photos, posts or other public facing material which, in the reasonable opinion of the Promoter:
  - a. contain any content that is likely to be considered offensive/inappropriate by the Promoter or could reflect negatively the name, reputation, or goodwill of the Promoter or any brand partner;
  - b. infringes, defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter (including its partners);
  - c. promotes any political agenda;
  - d. does not comply with Term 1 or Term 2 of these Terms and Conditions.
15. The Promoter reserves the right to reject entries from entrants who would not be permitted to receive the Prizes pursuant to any applicable law.
16. The Promoter may request that winners allow for their their name, county of residence and Promotion entry to announce the winners of the Promotion. Where consent has been provided Promoter reserves the right to publish the name, county of residence and entry of the winners. The Promoter may request that the winners participate in reasonable related publicity.
17. The Prizes are not transferable or exchangeable and cannot be redeemed for monetary value or for any other form of compensation. If for any reason a Prize is not available, the Promoter reserves the right to substitute another prize for it, in its sole discretion, of equal or higher value. The Promoter accepts no liability for any Prizes that are damaged during transit.
18. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries.
19. The Promoter may refuse to award a Prize, or seek its recovery, in the event of an entrant's fraud, dishonesty or non-entitlement under these Terms and Conditions.
20. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using a Prize, except for any liability which cannot be excluded by law.
21. All entries must be made directly by the person entering the Promotion. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted.

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22. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.
23. Subject to the winners' consent, the full name and county of the winners will be available by visiting [www.promowinners.com/Xylem](http://www.promowinners.com/Xylem) for a minimum of 8 weeks following the close of the Promotion.
24. Any personal data relating to entrants will be used solely for the purposes of this Promotion by the Promoter and/or by any agent appointed by it to assist with running the Promotion on behalf of the Promoter and will not be disclosed to a third party for any other purpose. Any personal data will only be stored for an amount of time that is reasonable for the purposes of the Promotion. Entrants' personal data will be handled in accordance with the Promoter's privacy policy, available at: <https://www.xylem.com/en-us/support/privacy/>
25. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
26. By entering this Promotion, entrants confirm that they are eligible to do so and agree to be bound by these Terms and Conditions. The entrant acknowledges that the Promoter may require the entrant and their guest (if they win the Grand Prize) to provide proof that they are eligible to enter the Promotion.
27. These Terms and Conditions are governed by English law and shall be subject to the exclusive jurisdiction of the courts of England and Wales.

**Promoter:** Xylem Inc, 1 International Drive, Rye Brook, NY 10573, United States.

1. This document has been created for a specific promotion. If used for a different promotion it could result in terms that are not fit for purpose.
2. Unauthorised copying of this document in whole or in part will constitute an infringement of copyright.
3. Changes made to the Terms and Conditions will not be legally valid unless agreed in writing by PromoVeritas. It is the responsibility of the Client to inform PromoVeritas of any such changes, as this may affect the legality, operation and delivery of the promotion.