



Terms & Conditions

Summary Terms and Conditions:

UK, 18+ only. 27/08/19 – 10/09/19. Tag your friend in your reply tweet to Manchester City FC's Promotional Tweet to be entered into the prize draw. **Grand Prize:** 1 x pair of general admission tickets to the Manchester City vs Manchester United game at the Etihad Stadium on December 7th & 1 x boxed bottle of beer signed by Kyle Walker, Danilo and Otamendi. **Runner Up Prizes:** 49 x boxed bottles of beer. Max 1 entry per social media handle. No purchase necessary. Internet access and a public Twitter account required. Visit www.promoterms.com/xylemtwitter2019 for full T&Cs and prize details. **Promoter:** Xylem Water Services Ltd, 106 Hawley Lane, Farnborough, GU14 8JE

Full Terms and Conditions

1. This Promotion is only open to residents of the United Kingdom aged 18 or over, excluding anyone professionally connected with this Promotion.
2. No purchase necessary; however, internet access and a public Twitter account are required.
3. **Promotion Period:** Enter between 00.01 BST on the 27th August 2019 and 23.59 BST on the 10th September 2019 inclusive.

To Enter: Log onto your Twitter account (or create one for free), locate the Manchester City FC promotional tweet found on twitter.com/mancity and tag a friend in your reply tweet to be entered into the prize draw.

Entrants must ensure that their Twitter account is set to "Public" for the duration of the Promotion Period and remains so for 10 days following the end of the Promotion Period. Only entries made from a public account will be valid.

4. Maximum of 1 entry per social media handle during the Promotion Period.
5. **The Prizes:** There are 50 prizes available as allocated below:
 - a. **Grand Prize:** One winner will win a pair of general admission tickets to the Manchester City vs Manchester United game at the Etihad Stadium on December 7th and 1 x Boxed bottle of beer signed by Kyle Walker, Danilo and Otamendi.
 - b. **Runner-Up Prizes:** 49 winners will each win 1 x boxed bottle of beer.
6. **Further Prize Details and Conditions:**
 - a. For the avoidance of doubt, the prize does not include travel/transportation, accommodation, food, beverages, souvenirs, gratuities, car parking charges, or any other costs of a personal nature that are not explicitly set out in these terms and conditions and neither the Promoter nor any provider of any part of the Prize will be responsible for any such costs.
 - b. The FA will be notified of the Grand Prize Winner and databases will be checked against any Club Banning Orders as well as the National Police Database for those who may be subject to a court banning order.

PromoVeritas Ltd

Shaping and implementing promotions globally

Monument House, 215 Marsh Road, London HA5 5NE UK

T: +44 (0)20 3325 6000 | **E:** info@promoveritas.com | **W:** promoveritas.com

Registered in England at the above address No. 04437132

Saturday, 24 August 2019

Page 1 of 4



Terms & Conditions

- c. The winners must inform the Promoter of any wheelchair or any similar access needs.
 - d. Specific match is subject to availability and alternative tickets may be offered depending on availability.
 - e. Guests of the winners below the age of 18 must provide written parental consent to attend the match unless accompanied by a parent or guardian.
 - f. If a winner cannot attend the match after tickets have been issued, no alternative tickets will be issued and for the avoidance of doubt, no compensation and/or refund will be provided.
 - g. Winner is responsible for their behaviour whilst taking the Prize. The Promoter reserves the right in its absolute discretion to exclude the winner from participation in any aspect of the Prize if the winner fails to comply with the directions of the Promoter or any companies associated with the Prize or if the winner acts in a manner that is dangerous to themselves or to the public or is, in the opinion of the Promoter, anti-social in any manner or which causes a disturbance or nuisance to others.
7. **Winner Selection:** 50 winners will be randomly selected from all valid entries received during the Promotion Period. The prize draw will be conducted by PromoVeritas, the independent promotional verification service, within 5 working days of the end of the Promotion Period.
8. **Winner Notification:** The winners will be sent a direct message to their Twitter account used on entry within 5 working days of Winner Selection and will be required to respond to confirm eligibility and acceptance of the Prize within 14 days of initial contact. In the event that a winner does not respond to the initial contact within 14 days, the Promoter reserves the right to disqualify that winner. If a winner is disqualified, the Promoter reserves the right to award a prize to a reserve selected in the same manner. Reserve winners may have less time to respond.
9. **Moderation:** The Promoter reserves the right to reject entries which, in the reasonable opinion of the Promoter:
- a. contain any content that is likely to be considered offensive by the Promoter or could reflect negatively the name, reputation, or goodwill of the Promoter or any brand partner;
 - b. defames, misrepresents, or insult other people or companies, including, but not limited to the Promoter (including its partners);
 - c. promotes any political agenda.
10. The winners agree to allow the Promoter to use their surname and county of residence to announce the winners of the Promotion. The surname and county of the winners will be made available on www.promowinners.com/xylemtwitter2019 one month after the close of the Promotion, for a period of 4 weeks. The winner may object to their surname or county of residence being published or request for the amount of information being published to be reduced by winner notification. Winners under the age of 25 years old will not be featured photographically within the publicity following the Promotion.

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Page 2 of 4



Terms & Conditions

11. The Promoter encourages responsible drinking. For more information on responsible drinking please visit www.drinkaware.co.uk.
12. The Prizes are not transferable or exchangeable and cannot be redeemed for monetary value or for any other form of compensation. If for any reason a Prize is not available, the Promoter will substitute another prize for it of equal or higher value.
13. If for any reason any aspect of this Promotion is not capable of running as planned, including where there is infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, dishonesty, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right to disqualify any individual who tampers with the entry process or does not comply with these Terms & Conditions and may cancel, terminate, modify or suspend the Promotion or invalidate any affected entries.
14. The Promoter and any associated agencies and companies will not be liable for any loss (including indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using a Prize, except for any liability which cannot be excluded by law.
15. Any entry must be made directly by the person entering the Promotion. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries which do not satisfy the requirements of these Terms & Conditions in full will be disqualified and will not be counted.
16. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.
17. Any personal data which relates to entrants will only be used for this Promotion by the Promoter and/or by any agent appointed by it to assist with running of the Promotion on behalf of the Promoter unless the Promoter has the entrants' positive consent. Entrants' personal data will be handled in accordance with the Promoter's privacy policy, available at: <https://www.xylem.com/en-us/support/privacy/>.
18. By submitting your information and creating a Twitter account, you agree to Twitter's terms of use and privacy notice. If you do not agree to such terms of use and privacy notice, you cannot create a Twitter account or participate in this Promotion.
19. This Promotion is in no way sponsored, endorsed, administered by, or associated with Twitter. You understand that you are providing information to the Promoter and not to Twitter. By entering the promotion all entrants agree to a complete liability release for Twitter. All entries will be subject to Twitter's terms of use which can be found at www.twitter.com.
20. If any provisions of these Terms & Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect of the remainder of the provisions.
21. By entering this Promotion, entrants agree to be bound by these Terms & Conditions.

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Page 3 of 4



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22. In the event of a discrepancy between these Terms & Conditions and the details in any promotional material, the details in these Terms & Conditions shall prevail.

23. These Terms & Conditions are governed by English law and their interpretation and application shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Promoter: Xylem Water Services Ltd, 106 Hawley Lane, Farnborough, GU14 8JE

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