

Managing Cyber Risk

HOW XYLEM CAN HELP TO SECURE YOUR CRITICAL WATER ASSETS

The **America's Water Infrastructure Act of 2018 (AWIA)** established specific requirements for water and wastewater utilities including system risk and resilience assessments, and disaster recovery planning. Xylem has developed an industry-aligned cybersecurity program designed to protect your critical water and wastewater system assets and maintain compliance.

Product Security

Security is built directly into our products at Xylem, and every product line is actively supported by security experts. Our own company networks and technology infrastructure are protected with robust cyber defense measures and maintained by dedicated security engineering teams.

Global Monitoring and Expertise

A dedicated Global Product Security Team monitors risk across the entire Xylem product portfolio and ensures that technology solutions are developed and designed to comply with industry standards. The Product Security Incident Response Team keeps



a constant eye on vulnerabilities both across the industry and within our supply chain, and supports customers with any cybersecurity incident involving Xylem products.

Our expert cybersecurity teams are able to respond to any potential vulnerabilities or incidents, and partner with clients to provide high levels of assurance.

International Standards

Xylem uses globally recognized standards from the International Electrotechnical Commission (IEC) and International Organization for Standardization (ISO) to guide our company's cybersecurity strategy. All programs are aligned to **IEC 62443**, **ISO 27001**, and **NIST SP 800-213**. As a member of a Global Cybersecurity Alliance, Xylem experts collaborate across industries to aid improvement of the standards for everyone in the water sector and beyond.

Partnership and Collaboration

As critical asset owners and operators, utilities have a responsibility to safely and efficiently manage water and wastewater products within their systems, and to follow recommended security protocols and practices. Our product security teams have deep experience partnering with customers to protect their assets, allowing system operators to provide critical water services securely in their communities.

For more information, or to set up a conversation, visit us at [xylem.com/security](https://www.xylem.com/security) or contact us at: decisionintelligence@xylem.com.



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