



PRODUCT CYBERSECURITY NOTIFICATION

SolarWinds Orion Vulnerabilities: Xylem Customer Advisory

Release date: 18 December 2020

Updated: 18 December 2020

Overview

Earlier this week SolarWinds disclosed that their systems were targeted in a cyberattack that installed malicious software on the SolarWinds Orion platform [<https://www.solarwinds.com/securityadvisory>]. SolarWinds provides IT infrastructure management software. The SolarWinds Orion platform is a suite of network, application and storage performance monitoring tools.

We have determined that Xylem's products and services are secure in relation to the SolarWinds vulnerability, and are not affected by it.

While a version of SolarWinds Orion is used in some Sensus data centers, the version deployed is not among those affected. No other Xylem products or services rely on SolarWinds.

We are nevertheless following the recommendation of SolarWinds, and upgrading our instance of Orion to the newly released 2020.2.1 HF 2 version.

We are monitoring this event as it progresses. Xylem recommends customers using SolarWinds Orion to follow the recommendations provided by SolarWinds here:

<https://www.solarwinds.com/securityadvisory>