

**Xylem Water Solutions UK Ltd**  
Private Road No. 1, Colwick  
Nottingham, NG4 2AN  
Tel +44 115 940 0111  
fgbsales@xylem.com  
www.xylem.com/uk

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Xylem's Preparations for Brexit

Dear Customer

Xylem continues to closely monitor developments relating to negotiations between the United Kingdom and the European Union on the terms of any new trading agreement or in the absence of an agreement the implementation of WTO trading conditions. We stand ready to put into place contingency plans in the event of all possible outcomes to enable Xylem to continue to serve its customers while minimizing disruption.


More specifically, Xylem's mitigation plan for a WTO arrangement includes, among other things, preparations for the implementation of new customs processes like export and import declarations, adjusted stock levels, and development of contingency plans with our suppliers, freight forwarders, customs brokers and other partners in our supply chain.

While Xylem is taking reasonable precautions to mitigate against the impact of increased levels of checks at our borders, there are areas which we cannot influence, such as waiting times at the border and additional costs for customs clearance, to name a few.

As such, we kindly request that orders with quick delivery times or orders that are required before year end, are placed with us as soon as possible to allow us to meet your expectations.

At this time we would like to assure you of our continued service and please rest assured that we are working hard to ensure a smooth transition.

Sincerely,



Ian Thompson  
Managing Director Xylem Water Solutions UK Ltd